

## **Information about New Court Surgery**

New Court Surgery (NCS) moved to its new purpose built premise at Prospect View in February 2008. NCS is now one of the most modern and up to date general practices in the whole of Worcestershire. Prospect View is shared with Malvern Health Centre and Worcestershire Primary Care Trust.

There are almost 10,000 people registered as patients with NCS. Our practice catchment area covers most of Malvern and extends out to Castlemorton, Welland, Callow End and the Old Hills.

Our full-time clinical team at NCS consists of six Doctors, one Senior Practice Nurse training to be a Nurse Practitioner, one Practice Nurse and two Healthcare Assistants. This team is supported by a wide range of clinical teams attached to the practice including Health Visitors, District Nurses, a Community Matron and a number of mental health teams. We are also a GP training practice to help support the education and development of future Doctors.

We also have a very efficient reception and administrative team which is responsible for providing and making appointments, dealing with correspondence and test results, arranging clinics, and many other tasks that are essential for the smooth running of a large GP practice.

In addition to treating common illnesses and diseases, New Court Surgery offers a range of different services to our patients. These include family planning, minor surgery, COPD/asthma, smoking cessation, Diabetes, childhood vaccinations and foreign travel.

We anticipate that the range of services that we provide to patients will increase over the few years with more and more services that are currently provided in the hospital environment now being provided in the community. These services may include supporting people with long-term conditions (e.g.

certain heart and breathing related problems) in their own homes and providing a greater range of blood tests at the surgery.

Information Technology is playing an increasingly important role at New Court Surgery. Our appointment system and patients records are all computerised. Patients are also able to order their repeat prescription online.

The nature of work undertaken at a General Practice, the diversity of the different patients who we treat and the many exciting changes that are happening within the National Health Service all help to make New Court Surgery an interesting place to work.

### **Further information**

The following websites contain useful information about the NHS:

*NHS Choices*

<http://www.nhs.uk>

*NHS Careers*

<http://www.nhscareers.nhs.uk/>

*Worcestershire Primary Care Trust*

<http://www.worcestershirehealth.nhs.uk/WorcestershirePCT/>

Department of Health

<http://www.dh.gov.uk>

New Court Surgery Homepage

<http://www.newcourtsurgery.com>